

















ORANGE STAGE

Hall 7.1a

10:30 - 11:00 Welcome & Opening Future Track

- DM Katie Gallus, Katiegallus.de Geographer, International Moderator
- Prof. Dr. Heinz-Dieter Quack, Ostfalia Hochschule für angewandte Wissenschaften, Vice President for Research, Development and Transfer
- S Deborah Rothe, Messe Berlin, Director ITB Berlin
- David Ruetz, Messe Berlin, Senior Vice President Messe Berlin

11:00 – 11:40 Pathways – Creating a common future?

KS Prof. Dr. Maja Göpel, Mission Wertvoll Gründerin

11:40 – 12:30 Global Roundtable: Meeting the Challenges whilst growing the Industry

- M Richard Quest, CNN Anchor and Corrospondent

 Nabeela F. Tunis, Minister of Tourism and Cultural
- PhD Eduardo Santander, European Travel
 Commission CEO/ Executive Director

Affairs Sierra Leone

- P Mirela Kumbaro Furxhi, Albania Minister of Tourism and Environment
- Tonči Glvavina, Minister Of Tourism and Sports, Croatia

12:30 – 13:15 Future Travel: Emerging Travel Trends in China

- M Richard Matuzevich, World Tourism Cities Federation Senior Manager, Liaison Department
- KS Bao Hong, Beijing Municipal Culture and Tourism Bureau, Vice Director of Administrative Approval Department
- Prof. em. Dr. Wolfgang Arlt, China Outbound Tourism Research Institute (COTRI), Director of Meaningful Tourism Centre
- P Li Yang, Alibaba Fliggy, General Manager of International Affairs
- Laura de Arce, Marbella City Hall, General Director Tourism

14:00 – 14:45 The State of The Industry

- Marianna Evenstein, Moderator
- S Caroline Bremner, Euromonitor, Head of Travel and Tourism Research
- Mitra Sorrells, Phocuswright/PhocusWire, Senior Vice President, Content
- Virginia Messina, World Travel & Tourism Council, Senior Vice President, Advocacy & Communications

14:45 – 15:10 Reimagining Travel with Autonomous Agents (powered by Microsoft)

Thom Arkestål, Microsoft Advertising, Head of Media Insights, EMEA

ORANGE STAGE

Hall 7.1a

Angela Kraft, Microsoft Advertising, Commercial Director Global Media DE

15:10 - 15:45 Al as the New Normal: The Industry View

- M Dirk Rogl, Travel.Commerce., Managing Director
- S Alex Bainbridge, Autoura CEO
- Mary LI Atlas, Founder & CEO
 Pieter Jordaan, TUI Group, CIO and N
- Pieter Jordaan, TUI Group, CIO and Member of the Group Executive Comitee

15:45 – 16:05 Tourism and Climate Change: The State of The Art

KS Professor Dr. Stefan Gössling, Linnaeus University, School of Business and Economics Professor of Tourism Research

16:05 - 16:45 Rethinking Sustainability

- M Katie Gallus, Katiegallus.de, Geographer, International Moderator
- Nicola Orio, University of Padova, Department of Cultural Heritage Coordinator of the Erasmus+ project WeNaTour: The European Alliance for Innovation and Sustainability Education in Welfare, Nature and Tourism
- Professor Dr. Stefan Gössling, Linnaeus University, School of Business and Economics Professor of Tourism Research
- Ratrin Erben, Österreich Werbung / Austria
 Tourism, Expert on Sustainability
- Rebecca Armstrong, The Travel Foundation, Head of Impact and Development

16:50 – 17:25 Immersive Experience versus Simplicity: What's next?

- DM Prof. Dr. Harald Pechlaner, Katholische Universität Eichstätt-Ingolstadt, Founding Chair School of Transformation and Sustainability
- P Jennifer Haack, WiFi Tribe, Ambassador
- Markus Weber, n/a, Manager, Adventurer, Author
- Shabib Al Maamari, Visit Oman, Managing Director
- Gebhard Rainer, HX Hurtigruten Expeditions, CEO

17:25 - 17:35 Wrap Up & Closing

- Matie Gallus, Katiegallus.de, Geographer,
 International Moderator
- Prof. Dr. Harald Pechlaner, Katholische Universität Eichstätt-Ingolstadt, Founding Chair School of Transformation and Sustainability

BLUE STAGE

Hall 7.1b

- 10:30 10:40 Opening and Greeting of the Carrier & Cruise Track and Tour Operator & Travel Sales Track
- DM Dr. Markus Heller, Dr. Fried & Partner GmbH, Managing Partner

10:40 – 11:30 Aviation Location Germany: What Does the Future Hold in International Comparison?

- KS Jens Bischof, German Aviation Association, BDL & CEO Eurowings Aviation GmbH President
- M Lee Hayhurst, Real Response Media Group,
- Dara Brady, Ryanair, Chief Marketing Officer
- P Aletta von Massenbach, German Airports Association (ADV) & CEO Berlin Brandenburg Airport President
- P Dr. Pierre Dominique Prümm, Fraport AG, Executive Director Aviation and Infrastructure

11:30 - 12:00 Rethinking the Future of Cruises

- M Dr. Markus Heller Dr. Fried & Partner GmbH Managing Partner
- Georg Schmickler, MSC Cruises, Senior Vice President, Onboard Revenue

12:00 – 12:50 From Flight Destination to Integrated Value Added Model: Transformation Made in Arabia

- M Dorothea Hohn, Global Communication Experts
 GmbH, Geschäftsführerin/ Managing Partner
- P Lars Clasen, Cruise Saudi, CEO
- P Niall Gibbons, NEOM, Head of Tourism
- P Jassim Al Mahmoud, Visit Qatar, Director
- Osamah Alnuaiser, Riyadh Air, Senior Vice President, Marketing and Corporate Communications

12:50 – 13:35 Sustainability and Economic Success: Contradiction or Opportunity?

- M Lee Hayhurst, Real Response Media Group,
- Hedda Felin, Hurtigruten, CEO
- Ingo Lies, Chamäleon, Founder & CEO
- Remy Larnaudie, Club Med, Managing Director Germany

14:20 – 14:45 Shaping DERTOUR Group's Future: Insights from Christoph Debus

- M Dr. Markus Heller, Dr. Fried & Partner GmbH, Managing Partner
- Christoph Debus, DERTOUR Group, CEO

14x45 – 15:35 Restructuring the German Tour Operator Market Following the FTI Insolvency: Winners, Changes and Future Perspectives (Session in German)

Dr. Markus Heller, Dr. Fried & Partner GmbH, Managing Partner

BLUE STAGE

Hall 7.1b

- KS Roland Gassner, Travel Data + Analytics GmbH,
 Director Business Development
- Ömer Karaca, Schmetterling International GmbH & Co. KG, CEO
- P Dr. Ingo Burmester, DERTOUR Group, CEO Central
- Benjamin Jacobi, TUI Deutschland GmbH, Vorsitzender der Geschäftsführung
- P Songül Göktas Rosati, Bentour Reisen, Managing Director

15:35 – 16:20 Capital Markets meets Tourism: How Investors are Shaping the Future of the Industry

- M Georg Ehrmann, von Beust & Coll., Founder & Partner
- KS Jan-Frederik Valentin, Ennea Capital Partners,
- P Morgann Lesné, Cambon Partners, Partner
- Sven Ahrens, FLOYT Mobility | billiger mietwagen.de | CARIGAMI, Managing Director
- Jaroslaw Czernek, Rockaway Capital Investment,

16:20 – 17:10 Technology as a Driver of Individualized Travel Experiences

- M Marianna Evenstein, Moderator
- Madhavan Kasthuri, Sabre Travel Network, EMEA
 Head of Global Solution Engineering
- P Robin Lawther, Expedia TAAP, Vice President
- Joao Gonzaga, DERTOUR Group, Chief Digital Officer
- Andy Washington, Trip.com Group, General Manager, Europe
- P Heinrich Lange, Lufthansa Group Airlines, Vice President Digital Retailing

17:10 – 17:45 Industry Outlook and the Importance of Indices for Market Development

- M Marianna Evenstein, Moderator
- CS Dr. Markus Heller, Dr. Fried & Partner GmbH,
 Managing Partner
- KS Stephen Dutton, Euromonitor International, Client Insights Research Manager

18:00 – 19:30 Green Destinations Story Awards 2025 at ITB Berlin (organized by the Green Destinations; ITB co-chair of the jury for its own ITB Earth Award)

- D'Arcy Dornan, Green Destinations Foundation,
- Jana Apih, Green Destinations Foundation, CEO
- Albert Salman, Green Destinations Solutions CEO, Good Travel Alliance Founder



GREEN STAGE Hall 7.1b

11:20 - 11:45 Discover the Power of True Inclusivity

S Dr. Angelica Guevara, Indiana University,

11:45 - 12:20 Travelling Together: Embracing Inclusivity for Industry Growth

- M Charlotte Lamp Davies, A Bright Approach,
- Neha Arora, Planet Abled, Founder & CEO
- P Klaudija Janzelj, TUI, Head of City Experiences
- Olaf Schlieper, German National Tourist Board, Innovation Manager

12:20 – 13:15 Diversity Drives Travel technology and Innovation

- M Stuart W. Greif, Forbes Travel Guide, Chief Strategy, Innovation & Operating Officer
- KS Aditi Mohapatra, Expedia Group, Vice President of Global Social Impact & Sustainability
- Maria von Foerster, RightRez, CEO

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- P Monish Luthra, Odysseus Solutions, President &
- Р Sabrina Westphälinger, Accor, Senior Director Talent & Culture DACH and Chairwoman of the Administrative Board for AccorHotels Switzerland

13:30 Empowering Women in Leadership: A Case Study with B&B Hotels

- Claudia Broezel, Eberswalde University for Sustainable Development, Professor
- Jan Grossmann, B&B HOTELS, Chief Operating Officer Central & Northern Europe

13:30 - 14:15 Do specific LGBTO+ hotel certification programs offer the best way for an inclusive marketing strategy?

- M Thomas Boemkes, Diversity Tourism GmbH, Managing Director
- P Courtney Maywald, Booking.com, Director Brand
- Edgar Weggelaar, QueerDestinations, CEO
- Dominique Vockeradt, Hotel Berlin, Berlin Director of Commerical
- Aalap Shah, Queervadis, International Business Relations Manager

GREEN STAGE

Hall 7.1b

15:00 - 15:30 Meetings Outlook: Future Predictions for the Business of Meetings

- M Frank Grafenstein, neusta Grafenstein GmbH. Managing Director
- Federico Toja, Meeting Professionals International (MPI), Director of Chapter Operations Europe

15:30 – 16:00 How to make Events a big business – A mission for destination organisations?

- Frank Grafenstein, neusta Grafenstein GmbH, Managing Director
- Jan Christensen, HA Hessen Agentur GmbH, Projektmanager MICE
- Denitsa Arabadzhieva, Singapore Tourism Board, Area Director, Central, Southern and Eastern
- Andreas Grunszky, BEEFTEA group GmbH, Managing Director

16:00 – 16:30 How to profile MICE Destinations – Do mega events quarantee mega success?

- Frank Grafenstein, neusta Grafenstein GmbH, Managing Director
- Sandra Lorenz, Turismo de Portugal, PR & Media Relations Manager Germany, Austria, Switzerland Country Manager Switzerland
- Abdulla Yousuf, Department of Culture and Tourism – Abu Dhabi (DCT Abu Dhabi), Director of Travel Trade and Markets Development
- Karin Mäntymäki, Stockholm Business Region AB, Director International Market Development
- Amir Vaziri, Perfect Cue, Event Director and

16:30 - 17:00 How to write a success story - Is Sustainability the Key for the Event Industry?

- Frank Grafenstein, neusta Grafenstein GmbH, Managing Director
- Sebastian Gonzalez, Business Events Sydney, Associate Director Europe
- Guy Bigwood, Global Destination Sustainability Movement, CEO and Chief Changemaker
- Amir Vaziri, Perfect Cue, Event Director and

17:00 - 17:30 Exclusively at ITB: The new MICE benchmark results!

S Bernd Fritzges, VDVO Vorstandsvorsitzender

eTRAVEL STAGE

Hall 6.1

10:00 – 10:35 Welcome & Opening

DM Lea Jordan, ITB Berlin Convention Member, Board

10:35 – 11:00 Opening Keynote: Now, New, Next Trends & Technologies that are Shaping the Future

KS Tino Klaehne, Lufthansa Innovation, Hub Director Strategic Innovation & Intelligence

11:00 - 11:25 Executive Forecast: The Tech Trends **Shaping Travel's Future**

- M Lea Jordan, ITB Berlin Convention Member, Board of Experts
- David Armstrong, Holiday Pirates Group, CEO & Co-Founder
- Bobby Demri, ROCH Ventures, Founder & Managing Partner
- Lou Schubert, Trip.com, Chief Operating Officer

11:30 – 11:50 Riding Currents of Change in an Era of Converging Transformations (powered by SiteMinder)

KS Leah Rankin, SiteMinder, Chief Product Officer

11:50 – 12:10 The State of Ground and Sea Transportation: 10 Key Insights for all Travel **Businesses in 2025**

KS Noam Toister, Travelier Co-Founder & CEO

12:15 - 12:40 The Journey Ahead: What's Next in the World of Mobility?

- M Lea Jordan, ITB Berlin, Convention Member,
- Peter Altmann, Amadeus, Vice President Mobility & Travel Protection
- Marc Hofmann, CheckMyBus, CEO
- Franck Monsauret, Uber, Uber for Business, GM France, DACH, Northern & Eastern Europe

12:45 – 13:15 Smarter Travel, Stronger Destinations: The Role of Technology in Tourism Growth

- M Lea Jordan, ITB Berlin, Convention Member,
- Merilee Karr, UnderTheDoormatGroup, Founder
- Shabib Al Maamari, Visit Oman, Managing
- Jennifer Andre, Expedia Group, Vice President, Business Development, Media Solutions

13:15 – 13:45 Vacation Rentals Innovation at Scale: Leveraging Tech to Thrive in a Fragmented Market

- Lea Jordan, ITB Berlin, Convention Member. **Board of Experts**
- Dr. Patrick Andrae, HomeToGo, Co-Founder &
- Martin Rovsing, Awaze Group, Chief Product
- James Cassidy, Expedia Group, Senior Director, Partner Success Vacation Rentals, EMEA

eTRAVEL STAGE

Hall 6.1

14:30 - 15:00 Check In 2025: Tech Trends Shaping the

- M Lea Jordan, ITB Berlin, Convention Member, Board of Experts
- Champa Magesh, Access Hospitality, Managing
- Harman Narula, Canary Technologies, Co-Founder
- Klaus Kohlmayr, IDeaS, Chief Evangelist & Development Officer
- Sarah Fults, MGM Resorts International, Vice President, Distribution

15:00 – 15:20 Maximize Direct Bookings: The Power of Omnichannel powered by Revinate

- KS Doug Tilford, Revinate Chief Revenue Officer
- KS Dylan Cole, Revinate, Managing Director of Sales,

15:20 - 15:40 Value driven Agile in Hospitality

KS Mike Rawson, citizenM, CIO

15:40 – 16:00 Hotel Automation and Al: Current Trends and Future Directions - Learnings from Louvre Hotels **Group and Radisson Hotels**

- Lea Jordan, ITB Berlin, Convention Member. Board of Experts
- KS Stephen Burke, RobosizeME, Founder and CEO
- Benjamin Muratet, Radisson Hotel Group, Vice President RevTech & Distribution
- Mehdi Soua, Louvre Hotels Group, Chief Information Officer

16:00 – 16:20 Using Al Agents at Classik Hotels: Practical Ideas for How Hotels Can Adopt Al Today

- Charlie Osmond, Triptease, Co-Founder
- Paul Dreykluft, Classik Hotel Collection GmbH, Managing Director

16:20 - 16:45 [Best Practice Case] How an Experiment at the World's First "Hotel Laboratory" is Redefining

- Asli Kutlucan, TFE Hotels, Chief Executive Officer, Adina Hotels Furone
- Markus Feller, Like Magic, CEO

16:50 – 17:15 "Hey Google, how can I get more bookings?" Tapping into the Power of AI to Boost **Hotel Bookings**

- KS Tina Markowitz, Cendyn, Vice President of Global
- KS Nicolas Dussart, Google, Head of Strategic Partnerships

17:20 – 17:45 [Best Practice Case] Connecting 40,000 Hotel Employees: hotelkit's Role in Radisson Hotel Group's Global Collaboration

- Marius Donhauser, hotelkit, Co-Founder & CEO
- Pim de Hooge, Radisson Hotel Group, Senior Corporate Operations Manager EMEA

Panelist

WEDNESDAY, MARCH 5

ORANGE STAGE

Hall 7.1a

10:30 - 10:35 Welcome & Opening

- DM Lea Jordan, ITB Berlin Convention, Member. Board of Experts
- DM Katie Gallus, Katiegallus.de, Geographer, International Moderator

0:35 – 11:00 Google's Vision for the Future of Travel: **How AI is Transforming Every Journey**

KS Yannis Simaiakis, Google, Director, Google Travel & Local Partnerships, EMEA

00 - 11:30 ITB C Level Interview: Shaping the Future of Travel: The Power of Partnerships

- M Lea Jordan, ITB Berlin, Convention Member, Board of Experts
- Greg Schulze, Expedia Group, Chief Commercial

11:30 - 11:50 Fireside Chat with UBER for Business

- M Lea Jordan, ITB Berlin Convention, Member, Board of Experts
- Christophe Peymirat, UBER, Head of Uber for Business, EMEA

2:00 - 12:25 Redefining Travel: How AI will Transform Travel in 2025 and Beyond

- M Lea Jordan, ITB Berlin Convention, Member, Board of Experts
- KS Matthias Schmid, Booking.com, Senior Vice **President Accommodations**

12:30 - 13:00 YouTube: Cultural Trends impacting Video Formats and Marketing in Travel

- KS Roya Zeitoune, Google, Head of YouTube Culture
- & Trends, EMEA

13:10 - 13:35 [ITB C Level Interview] The Future of Holiday Experiences: Growth, Investment & Innovation at TUI

- M Lea Jordan, ITB Berlin Convention, Member, Board of Experts
- Peter Krueger, TUI, Chief Strategy Officer & CEO Holiday Experiences

14:20 - 14:30 Unlocking Opportunities: The EU Digital Identity Wallet & the Future of Travel

KS Annet Steenbergen, EU Digital Wallet Consortium

4:30 - 14:55 Digital Identity in Travel: Real World Use **Cases & Industry Opportunities**

- Lea Jordan, ITB Berlin Convention, Member. Board of Experts
- S Vikas Bhola, Neoke, CEO
- Annet Steenbergen, EU Digital Wallet Consortium (EWC), Advisor

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Hall 7.1a

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15:00 – 15:40 The Rising Influence of India in Global

- M Lea Jordan, ITB Berlin Convention, Member,
- Henrike Lewerenz, Google Industry Lead Travel. Google Germany
- Yogeesh Chandra, RateGain, Chief Strategy
- Raj Rishi Singh, MakeMyTrip, Chief Marketing & **Business Officer**

16:10 Myth and Reality: Navigating Change in Travel and Technology

KS Scott Wilson, Sabre Corporation, President, Sabre

16:40 ITB Travel Technology Startup Session Panel - Where's the Innovation at?

- Lea Jordan, ITB Berlin Convention, Member, Board of Experts
- Min Liu, Cambon Partners, Managing Director Suzanna Chiu, Amadeus IT Group, Head of Amadeus Ventures
- Christoph Schuh, Lakestar, Partner & Managing

16:40 - 17:30 ITB Travel Technology Startup Session

- Lea Jordan, ITB Berlin Convention, Member, Board of Experts
- Robert Wesley, Me Protocol, CEO & Co-Founder Tobias Koehler, Onsai, Chief Commercial Officer
- Dr. Julia Korensky, TripLeap, Co-Founder & CEO
- Maria Sobur, TripLeap, CTO & CMO
- Nick Castrioty, TRAPI, CEO & Co-Founder
- Min Liu, Cambon Partners, Managing Director
- Suzanna Chiu, Amadeus IT Group, Head of Amadeus Ventures
- Christoph Schuh, Lakestar, Partner & Managing Director

17:30 - 17:40 Wrap Up & Closing

- DM Lea Jordan, ITB Berlin Convention, Member, Board of Experts
- Katie Gallus, Katiegallus.de, Geographer, International Moderator

BLUE STAGE

Hall 7.1b

10:30 – 10:40 Opening of the Destination Track

- DM Prof. Dr. Harald Pechlaner, Katholische Universität Eichstätt-Ingolstadt, Founding Chair School of Transformation and Sustainability
- Mirela Kumbaro Furxhi, Albania, Minister of Tourism and Environment

10:40 – 11:15 The Art of International Collaboration

- M Christian Klick, KLICKAERO, M/Facilitator
- Burkhard Kieker, visitBerlin, CEO Enver Duminy, Cape Town Tourism, CEO
- Glenn Hollister, United Airlines, VP Sales Strategy & Effectiveness

11:15 – 12:00 Destination Development through Mega Events: Curse or Blessing?

- DM Prof. Dr. Harald Pechlaner, Katholische Universität Eichstätt-Ingolstadt, Founding Chair School of Transformation and Sustainability
- Holger Hübner, Wacken, Foundation Co-Founder Yrjötapio "Y.t." Kivisaari, Visit Oulu, President &
- Patricia Vates VisitBritain CEO
- Dario Destefanis, City of Turin, Director, Sport, Big Events and Tourism Promotion Department

12:00 – 12:45 The Future of Destination Marketing: Is Al taking over?

- M Dirk Rogl, Travel.Commerce., Managing Director S Wolfram Höpken, Universite of Applied Sciences Ravensburg Weingarten , Professor and Director
- Institute for Digital Tranformation Barry Rogers, Dublin City Tourism Unit Head
- Kershing Goh, Singapore Tourism Board, Regional Director Europe

12:45 - 13:15 Is Tourism coming to an end? From Overtourism to Sustainability Governance

- DM Prof. Dr. Harald Pechlaner, Katholische Universität Eichstätt-Ingolstadt Founding Chair School of Transformation and Sustainability
- Dr. Dirk Glaesser. UN Tourism Director. Sustainable Development of Tourism and Resilience
- Arnar Már Ólafsson, Icelandic Touristic Board, Director General
- Sonia Huerta, Senior VP and Director of Insights & Tourism Advisory, Mabrian Technologies
- Antonio Garzón Beckmann, NutriHotel, Founder and CFO
- Laura García, Visit Benidorm, Promotion & Marketing Head of sustainability communication
- Dr. Wolfgang Töchterle, IDM Südtirol Alto Adige, Director Marketing & Member of the Management Board

BLUE STAGE

Hall 7.1b

14:00 – 14:45 Tourism Industry Leaders Endorse the **Women's Empowerment Principles**

- KS Jochen Flasbarth, Federal Ministry for Economic Cooperation and Development (BMZ), Germany, State Secretary
- KS Dieter Janecek, Federal Ministry for Economic Affairs and Climate Action, Federal Government Coordinator for the Maritime Industry and for
- KS Uta Hergenroether, UN Women Germany, Head of Berlin Office
- Prof. Dr. Willy Legrand, IU International University of Applied Sciences, Professor

14:45 - 16:00 Inclusive Tourism for Everyone's Benefit

- M Prof. Dr. Willy Legrand, IU International University of Applied Sciences, Professor
- P Jochen Flasbarth, Federal Ministry for Economic Cooperation and Development (BMZ), Germany, State Secretary
- H.E. Lina Mazhar Annab, Kingdom of Jordan, Minister of Tourism and Antiquities
- Sofjan Jaupaj, Albania, Deputy Minister of Tourism and Environment
- Gunta Anca, European Disability Forum, Vice
- Achim Wehrmann, German Travel Association, Managing Director
- Michael Peters, Weitsprung GmbH, Kommunikationsmanagement

6:00 - 17:00 BMZ and UN Tourism Special Session Breaking Barriers: Pathway to Inclusive Employment and Accessible Tourism

- Igor Stefanovic, Coordinator of the UN Tourism Ethics, Culture and Social Responsibility Department UN Tourism's Specialist in Accessible
- KS Zoritsa Urosevic, UN Tourism Executive Director
- Neha Arora, Planet Abled, Founder & CEO
- Glenn Mandziuk, World Sustainable Hospitality Alliance (WSHA), Chief Executive Officer
- Ivor Ambrose, European Network for Accessible Tourism (ENAT), Managing Director
- Pablo Maranon, Latinamerica for All and Huasquila Lodge, Ecuador, Co-Founder
- Esther Villena, Amadeus, Global Head of Social Sustainability

17:00 – 18:00 Inclusive Connections: Networking for a **Better Future**

- Zoritsa Urosevic, UN Tourism Executive Director Susanne Friedrich, Agency for Business and
- Economic Development, Head of Agency for **Business and Economic Development**



Panelist

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WEDNESDAY, MARCH 5

GREEN STAGE Hall 7.1b

10:30 - 11:15 Business Mobility Transformed: How does the Business Travel Landscape Look in 2025

Joachim Marschal, Uber for Business, Country Manager DACH

11:15 - 11:45 New distribution = greener flights?

- M Christoph Carnier, VDR, President
- Doreen Burse, United Airlines, SVP Worlwide

11:45 - 12:00 Business Travel Trends 2025

- M Claudia Unger, VDR, Content and Network Manager
- S Christoph Carnier, VDR, President

2:00 - 12:45 All Change: Sustainability at the core of the modern TMC

- M Claudia Unger, VDR, Content and Network Manager
- Sesilia Kalss, American Express Global Business Travel, Senior Manager Consulting
- Raj Das, Lanes & Planes, Head of Commercial
- Robert Loeschke, ATG, VP Sales
- P Jonas Hammes, Navan

12:45 - 13:15 Business Travel across Borders: navigating bureaucracy

- M Claudia Unger, VDR, Content and Network Manager
- Kathrein Walter, VisumPoint, Vice President of

13:15 - 13:45 Ground transport: market demand vs

- M Sandra Jahn, VDR, Content & Network Manager
- Boris Teister, StarCar, Director Fleet

13:45 - 14:15 CSRD: How Europe is leading the way on

Catherine Logan, EMEA & APAC SVP, GBTA | Global Business Travel Association, Regional Senior Vice President

GREEN STAGE

Hall 7.1b

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15:00 - 15:50 Are we there vet? Navigating the short. middle and long term of youth travel

- David Chapman, WYSE Travel Confederation, Director General
- Christina Sandberg, EF World Journeys, Vice President of Operations
- Clare Weston, The Kilroy Group, Product Manager, Products & Partner Management
- P Delianna Tolla, YellowSquare, Sales Lover

15:55 – 16:45 The success of cycling tourism: economic impact and multimodality

- KS Christian Tänzler, ADFC, Federal board member of the ADFC
- Agathe Daudibon, European Cyclists' Federation EuroVelo & Cycling, Tourism Director
- Karin Werres, TourismusMarketing Niedersachsen GmbH, Head of Tourism and Mobility Affairs
- Simone Burster, Danube Office, Head of Project
- S Barbara Buchholz, VisitWallonia, Press and Influence Marketing German Market
- S Liesbet Vandebroek, VisitFlanders, Director DACH

6:50 - 17:30 Adventure Tourism Safety Regulations A Global Perspective

KS Jeff Baierlein, Viristar, Director

17:30 - 20:00 AdventureCONNECT

- DM Eva Mossberg, Adventure Travel Trade Association Partner Manager
- Juliana Medina, Impulse Travel, CEO
- Р Yann Wulser, Altai Group France, CEO
- Patrick Torrent, Catalan Tourist Board, Executive Director
- Gustavo Timo, Adventure Travel Trade Association, VP, Sustainability and Impact

eTRAVEL STAGE

Hall 6.1

10:30 – 10:55 The Future of Travel Experiences

- M Charlotte Lamp Davies, A Bright Approach,
- KS Douglas Quinby, Arival, CEO

10:55 - 11:25 Beyond the Trip: Authentic Travel

- M Charlotte Lamp Davies, A Bright Approach,
- Luuc Elzinga, Tigets, Founder & President
- Nicolas Martiquet, Amadeus, Director of Amadeus Discover
- Sarah Dines, Viator, Chief Commercial Officer Martin Nydegger, Switzerland Tourism CEO

11:25 – 12:10 Power Couples in Tours & Activities

- M Kate Harden, England Travolution, Editor
- André Henke Marques, Northern Lights Village, General Manager
- Andrea Carini, FareHarbor, CEO
- Lukas C. C. Hempel, bookingkit.com, Founder &
- Ole James, Abel Beckerbillett GmbH, Managing

12:10 - 12:50 Hidden Gems revealed: Sharing Local

- M Dan Christian, Travel Trends Podcast, CEO
- Juliana Medina, Impulse Travel, CEO
- Andrea D'Amico, WeRoad, CEO
- Shradha Bhatia, Withlocals, Chief Growth Officer
- Nombulelo Guliwe, South African Tourism, CEO

12:55 – 13:15 Google Insights: Unlocking **Opportunities in Tours and Activities**

- KS Steven Vargas, Google, Product Manager
- KS Olga Chatzidoukaki, EMEA Things to do Lead, Travel Partnerships Google Partnerships Manager

eTRAVEL STAGE

Hall 6.1

14:30 – 14:50 Hospitality's Al Revolution: Unlocking Untapped Potential with Artificial Intelligence (powered by Cloudbeds)

- Amit Popat, Cloudbeds, Head of Machine
- Nikhll Shah, Cloudbeds, Head of Data Science

14:50 – 15:15 Google: How AI is changing the Travel

KS Julia Stern, Google Germany, Managing Director

15:15 – 16:10 Best Practices: How AI reshapes Travel

- M Dirk Rogl, Travel.Commerce., Managing Director
- Dr. Olaf Backofen, Lufthansa Group, Head of Global Retail Partnerships
- Michael Guimet, Microsoft, Senior Product Manager
- André Exner, TUI Group, Group IT Director Customer Hub & Common Analytics

16:10 – 16:30 Driving Loyalty by Intent Driven Search (powered by Mobi.AI)

KS Anna Jaffe, Mobi.Al, CEO

16:30 – 17:00 Welcome to our new digital Employees: **How AI supports a human Company Structure**

KS Mary Li, Atlas, Founder & CEO

17:00 – 17:30 How Al knows how consumers see your brand

KS Dr. Jonathan Mall, Neuro Flash, CEO

ORANGE STAGE

Hall 7.1a

10:30 - 10:35 Opening Responsible Tourism Track

- DM Prof. Dr. Willy Legrand, IU International University of Applied Sciences, Professor
- Katie Gallus, Katiegallus.de, Geographer, International Moderator

:35 - 10:50 10 Years Since the Paris Agreement: What do the climate data show?

KS Prof. Stefan Rahmstorf, Potsdam Institute for Climate Impact Research (PIK) Co, Head of Research Department on Earth System Analysis & Professor of Physics of the Oceans at the University of Potsdam, Germany

10:50 - 11:00 From Baku (COP29) to Belem (COP30): **Towards a Global Partnership for Enhanced Climate** Action in Tourism

KS Zoritsa Urosevic, UN Tourism, Executive Director

11:10 - 12:00 From Promise to Progress: Steering **Tourism in Challenging Times**

- DM Prof. Dr. Willy Legrand, IU International University of Applied Sciences, Professor
- M Heleri Rande, Think Hospitality, Partner
- Dona Regis-Prosper, Caribbean Tourism Organization, Secretary General & CEO
- Virginia Messina, World Travel & Tourism Council, Senior Vice President, Advocacy &
- Glenn Mandziuk, MEDes. MCIP World Sustainable Hospitality Alliance, Chief Executive Officer
- John Fitzgibbon, NECSTouR, Managing Director Misa Labarile, European Commission, Policy
- 12:00 13:00 Ground Zero Sustainability: Frontline **Actions and Challenges**

Officer, Tourism

M Rajan Datar, BBC, Journalist, Speaker/Moderator

- Eesha Singh, No Footprints, Co-Founder Beks (Bekezela) Ndlovu, African Bush Camps,
- Founder and CEO Stefan Kreppel, Austria Tourism, Head of
- Digitalisation, Innovation, Sustainability and
- Arif Abbas Manji, Zanzibar Commission for Tourism, Executive Secretary (CEO)

13:00 - 13:45 More trains instead of planes in Europe: How can the transformation succeed? Studiosus Gespräch (in German)

- M Katie Gallus, Katiegallus.de, Geographer, International Moderator
- KS Blaz Pongracic, CER, Senior Policy Adviser
- Tina Neuenschwander, railtour, CEO & Präsidentin
- Sebastian Wilken, Zugpost, Autor & Herausgeber
- Peter Strub, Studiosus Reisen, Chief Operating Officer

ORANGE STAGE

Hall 7.1a

14:30 - 15:15 Technology for Sustainability

- Dr. Xavier Font, University of Surrey, UK, Professor Olivier Girault, Amadeus, Head of Sustainability
- Solutions José Ruiz Pardo, Goli Neuromarketing, CEO
- Olivier Ponti, ForwardKeys, Director, Intelligence
- Danielle D'Silva, Booking.com, Director,
- Ouim Martínez Bosch, Mastercard, VP Global Tourism Segment lead

15:15 – 16:10 Speed dating with Sustainable Solutions

- Prof. Dr. Willy Legrand, IU International University of Applied Sciences, Professor
- Heleri Rande, Think Hospitality Partner
- Dr. Xavier Font, University of Surrey, UK, Professor
- Matthias Beyer, mascontour GmbH, Managing
- Swantje Lehners, Futouris e.V., Managing **Director Projects & Cooperations**
- Dr. Ellen Madeker, Airbnb, Head of Public Policy for DACH, Central and Eastern Europe
- Nico Nicholas, Zeero Group, CEO
- Cornelia Rutishauser, Foundation myclimate, Team Lead Corporate Partnerships

6:30 Community-led Tapestry: Blending Culture, Engagement, and Sustainability in Tourism

- M Heleri Rande, Think Hospitality, Partner
- S Rob Holmes, GLP Films, Founder
- Marion Phillips, Evaneos, Head of Sustainability

16:45 – 17:00 Learning from Collapse: The Lessons of **Sustainability Failures**

- Prof. Dr. Willy Legrand, IU International University of Applied Sciences, Professor
- Eelis Rytkönen, PhD, Ylva, Chief Impact Leader
- Rebecca Armstrong, The Travel Foundation, Head of Impact and Development

17:05 – 17:40 Regenerative Tourism: not a trend but a whole new way of thinking and doing

- Prof. Dr. Willy Legrand, IU International University of Applied Sciences, Professor
- Anna Pollock, Conscious. Travel, Founder

17:40 – 17:45 Wrap up: a paradigm shift or business as usual in tourism?

- Prof. Dr. Willy Legrand, IU International University of Applied Sciences, Professor
- Katie Gallus, Katiegallus.de Geographer, International Moderator
- Heleri Rande, Think Hospitality, Partner

BLUE STAGE

Hall 7.1b

10:30 – 10:35 Welcome to the Hospitality Track

DM Dr. Karoline Wiegerink, Hotelschool The Haque, Professor of City Hospitality

10:35 - 11:15 Gamechangers in Hospitality | Embracing Change and Innovation

- Jan Huizing, Hotelschool The Hague, Research Fellow
- Matthijs Welle, Mews, CEO
- Rogier Braakman, Mr Green Boutique Office Collection NoCeiling Holding BV, CEO & Co-
- Trix van der Vleuten, The Social Hub, Chief Marketing Officer

11:20 - 11:55 Impactful Luxury Hoteliers: Redefining Luxury with Purpose

- M Kirsten Feld, Türkis PROPHET Germany GmbH, Associate Partner
- Zoran Pejovic, Losinj Hotels & Villas Chief, Growth & Strategy Officer
- Henning A. Schaub, eriro Alpine Hide, General
- Simon Stobbs, Wilderness, Chief B2B Sales Officer & South Africa Managing Director

12:00 - 12:30 Body and Mind - Transformative Hospitality

- Thomas Bömkes, Diversity Tourism GmbH. Managing Director
- Valentina Clerque, EHL Hospitality Business School Assistant Professor of Marketing
- Dr. Prem Jagyasi, Dr. Prem and Associates, MD &
- Tinolla Rogers, African Monarch Lodges, Owner and Managing Director

5 – 13:15 Hyper differentiation, business model or CMO Mania? Who needs "999" hotel brands?

- Kirsten Feld, Türkis PROPHET Germany GmbH, Associate Partner
- Thomas Landen, RoomPriceGenie, Chief Marketing Officer
- Dimitris Manikis, Wyndham Hotels & Resorts, President EMEA
- Julie White, Accor, CCO in Europe & North Africa, Premium Midscale and Economy Brands
- Nina Garrison, Hyatt Regional, Vice President Brands & Marketing for Europe, Middle East and

14:00 – 14:25 C level Interview: AI & Automation – Leveraging Technology for Hospitality Excellence

- Ulrich Pilau, Apaleo, CEO & Founder
- Mike Rawson, citizenM hotels, CIO

BLUE STAGE

Hall 7.1b

14:30 - 15:15 Let's take the Robot out of the Human

- M Dr. Alexander Schmidt, Hotelschool The Haque, Professor of Technological Innovation
- Prof. Ian Yeoman, Hotel Management School Leeuwarden, Disruptive Futurist
- Klaas Koerten, Hotelschool The Hague,
- Ron Sandel, HotelTonight and Hotels at Airbnb. General Manager
- Christian Mueller, Onsai, Chief Product Officer
- Prof. Dr. Vanessa Borkmann, FutureHotel Innovation Network, Head

15:20 – 16:00 Hotels as Catalysts for Regeneration: **Redefining Hospitality for a Thriving Future**

- M Amanda Ho, Regenerative Travel, Co-Founder &
- Holly Tuppen, The Long Run, Impact and Learning
- Dr. Carlos Martin Rios. EHL Hospitality Business School Associate, Professor of Management P Namgyal Sherpa, Sherpa Hospitality, Group
- Birka Valentin, Travalyst Strategic Partnership,

16:00 – 16:40 Generation XYZ ... unsolved? Bridging **Generations, Blending Perspectives: A Generational** Podcast as a WrapUp of the day (in German only)

- M Dr. Karoline Wiegerink, Hotelschool The Hague, Professor of City Hospitality
- Dana Jiménez Herrera, Hotelschool The Hague Researcher, Leadership Lecturer
- Prof. Dr. Heinz-Dieter Quack, Ostfalia Hochschule für angewandte Wissenschaften, Vice President for Research, Development and Transfer
- Roman Eckschlager, Direktor Holding GmbH, Managing Director
- Lucas Happel, Tante Frida Family Hotel, University of Applied Sciences Salzburg, Receptionist & Student Innovation & Management in Tourism

16:40 - 16:50 Wrap Up & Closing

- Dr. Karoline Wiegerink, Hotelschool The Hague, Professor of City Hospitality
- Prof. Dr. Heinz-Dieter Ouack. Ostfalia Hochschule für angewandte Wissenschaften, Vice President for Research, Development and Transfer





Clash

Panelist

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DM

GREEN STAGE Hall 7.1b

80 – 10:45 Welcome & Opening Corporate Culture

DM Dana Jiménez Herrera, Hotelschool The Haque Researcher, Leadership Lecturer

DM Sabine Pracht, Pracht Change, Founder

Prof. Dr. Heinz-Dieter Quack, Ostfalia Hochschule für angewandte Wissenschaften, Vice President for Research, Development and Transfer

10:45 - 11:15 What makes young people tick?

KS Dr. Silke Borgstedt, Sinus Institut, Managing

11:20 - 11:50 Google: How Future Tech empowers **Future Work**

M Dirk Rogl, Travel.Commerce., Managing Director

KS Jens Gössing, Google Cloud Space, Architect for Google Workspace

12:00 – 12:50 Towards new corporate culture: How to disrupt and secure Young Talent Acquisition

Marc Weitzmann, WEITZMANN LET'S TALK HOSPITALITY GmbH, CEO

KS Jan Grossmann, B&B HOTELS, Chief Operating Officer Central & Northern Europe

Nina Anabell von Bülow, DERTOUR Deutschland GmbH, Director Group HR

Fanny Laude, Accor Global, Senior Vice President Talent Experience & Digitalization

BA Julia Reingruber, Familux Resorts, Director of Talents and Culture

12:50 – 13:20 Best Practice: Employer Branding Success for Travel Brands on TikTok

KS Michael Schumacher, TikTok Brand Partnerships, Lead Travel & Mobility

:10 - 14:35 Move for Female Transformation: Achievements and Tasks for Equal Gender Opportunities

M Dr. Madlen Schwing, Catholic University of Eichstaett Ingolstadt, Adjunct Lecturer

Sven Liebert, BTW Bundesverband der deutschen Tourismuswirtschaft e.V., Secretary General

14:35 - 15:05 No Successful Transformation Without Female Leadership: Past, Present, and Future of **Diversity in Tourism**

Dr. Madlen Schwing, Catholic University of Eichstaett Ingolstadt, Adjunct Lecturer

Sven Liebert, BTW Bundesverband der deutschen Tourismuswirtschaft e.V., Secretary General

Anne Zinser, Gebeco GmbH & Co. KG, Director of Marketing

Sharon Martinez J., BOOK'PRO, Head of Global

Pauline Rouri, Borromées Consulting, Founder &

GREEN STAGE

Hall 7.1b

Clash

Culture

Corporate

15:10 - 15:45 What drives young people

Dana Jiménez Herrera, Hotelschool The Hague Researcher, Leadership Lecturer

Felix Hiemeyer, Catholic University Eichstaett Ingolstadt, Research Associate

Zeèv Rosenberg, General Manager SO/Berlin Das Stue; Präsident, HSMA e.V.

Elena Tofeas, Catholic University Eichstaett Ingolstadt, Student

Oddný Arnarsdóttir, Visit Iceland Head of Visit

P Saskia Klinder, meetreet, Founder & CEO

6:00 - 16:40 Generation XYZ ... unsolved? Bridging Generations, Blending Perspectives: A Generational Podcast as a WrapUp of the day (in German only)

Dr. Karoline Wiegerink, Hotelschool The Hague, Professor of City Hospitality

Dana Jiménez Herrera, Hotelschool The Hague Researcher, Leadership Lecturer

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16:40 - 16:50 Wrap Up & Closing

Dr. Karoline Wiegerink, Hotelschool The Hague, Professor of City Hospitality

Prof. Dr. Heinz-Dieter Quack, Ostfalia Hochschule für angewandte Wissenschaften, Vice President for Research, Development and Transfer

eTRAVEL STAGE

Hall 6.1

10:30 – 11:00 Google Prompting Masterclass: So you

S Evgeniya Ogorodnikova, Google, Google Cloud Customer Engineer

11:00 – 11:25 Redefining Retailing: Winning and Retaining the Customer in a Digital Age

M Lea Jordan, ITB Berlin Convention, Member, **Board of Experts**

Amy Read, Sabre Corporation, Vice President Innovation at Sabre Hospitality

Craig Everett, Holibob CEO & Co-Founder

Wilhelm K. Weber, Grand Metropolitan Hotels, Chief Strategy and Digital Officer

11:30 - 11:50 TikTok Revolutionizing Travel: From Inspiration to Trends and Booking

Erdem Zeren, TikTok Brand Partnerships, Lead Automotive, Travel & Mobility DACH

11:50 – 12:10 From Chaos to Cruise Control: Tripmatrix

Ana Milas, TripMatrix, Travel and Hospitality

12:10 - 12:20 Web3 Travel & Crypto Break Through with Al Agents

Luca de Giglio, Web3 in Travel Podcast, Founder

12:20 - 12:45 State of the Web3 in Travel Landscape

Beat Blaser, Falkenstein Ventures, Managing

Luca de Giglio, Web3 in Travel Podcast, Founder

Pablo Castillo, Chain4Travel, CEO & CTO

12:45 – 13:00 How Al Agents Challenge the Loyalty **Ecosystem in Travel**

KS Robert Wesley, Me Protocol, CEO & Co-Founder

13:00 - 13:20 Airline Commercial Strategy (R)Evolution

M Lea Jordan, ITB Berlin Convention, Member, **Board of Experts**

Dr. Boris Padovan, Travel in Motion AG, Partner

Stefanie Wasserfuhr, Peakwork, Vice President

Brian Wishlinski, PROS, Director, Partners and

P Jorge Diaz, AirGateway, CEO & Founder

13:25 - 13:45 Travel Payments Technology: A Discussion with GetYourGuide, Mastercard, and

Rowland Camrass, Checkout.com Issuing, Head of

Arjun Muralidharan, GetYourGuide, Director of Product Fintech & Growth

Diego Colmenar Ortega, Mastercard, Director, Business Development, B2B Travel Payments

eTRAVEL STAGE

Hall 6.1

and Hospitality for Tomorrow's Guest

KS Eirik Skjærseth, Bolder, Founder

15:00 – 15:25 Joining Forces: How Google and Singapore are innovating travel experiences through

Cheryl Chang, Google, Head of XR Partnerships

Kershing Goh, Singapore Tourism Board, Regional

15:25 – 15:45 Travel Research: What influences Travellers when choosing a Destination? (powered by

Zeynep Mutlu Bigali, Skyscanner, Head of

15:45 – 16:15 Smart Visitor Flow: How Al and Data can

Reinhard Lanner, Saint Elmos Tourism, Advisor Travel & Hospitality

S Hartmut Wimmer, Outdooractive, CEO

outside Travel (and AI)

KS Andreas Huber, emprium, CEO

M Dirk Rogl, Travel.Commerce., Managing Director

Joachim Unterberger, Saint Elmo's Tourism, CIO

14:30 - 15:00 Digital Humanism: Bridging Technology

Augmented Reality

Skyscanner)

Destination Partnerships

curb Overtourism

M Dirk Rogl, Travel.Commerce., Managing Director

16:15 – 16:40 Data Spaces: A smart Connection to

16:40 – 17:10 How Al Based Personas can become authentic Destination Ambassador

KS Ann Kathrin Harms, German National Tourist Board, Head of the CEO's Division





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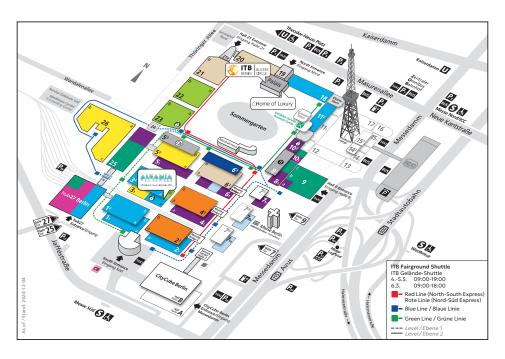
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